

Lyle W. Beadle
23 Great Pines Drive
Oxford MI 48371

March 15, 2013

Steve Trobaugh – Owner

Master Radiator and Auto Repair
50 Clarkston Road
Lake Orion, MI 48362

Dear Steve;

Julie and I thank you and your staff for the excellent service and repair of our two vehicles over the past several years. Your attention to maintenance detail for our 2002 Buick Rendezvous has been the main reason it operates in the superb condition that it is. When the head gasket needed repair, and we saw all the engine pieces on your shop floor, I thought that disaster had arrived. To our delight, your skilled mechanic(s) not only put the engine back together, but it runs very smoothly and we have noticed increased gas mileage as an additional benefit.

I have a similar tribute with my 2009 Chevy Malibu. You brought to my attention the need for a transmission fluid flush as a necessary maintenance item. I appreciate very much your pointing to detail that the car dealer would insist on doing. Yet, your prices are more affordable than what I would pay should I take it back to the dealer where I purchased the car. And thanks for all the 'little things' that you do!

Most importantly, it is reassuring to have trust in a repair professional that we depend on to keep our automobiles in excellent working condition. I would be most happy to recommend your services to anyone in need of competent, professional, and reasonably priced auto repairs and maintenance. Since we moved up to Oxford 16 years ago, we have not only enjoyed the familiarity of small town atmosphere, but have been fortunate to develop friendships with local service providers.

We consider our association with you and your company to be one of those friendships!

With best regards,

A handwritten signature in blue ink that reads "Lyle W. Beadle". The signature is written in a cursive style with a long horizontal flourish underneath the name.

Lyle Beadle
248-236-9184