

September 20, 2013

Lake Orion Master Radiator

50 West Clarkston Road

Lake Orion, MI 48362

Dear Steve,

You wanted me to let you know how my 2004 Rendezvous was doing after you added the transmission conditioner to it. It has not slipped one time since you put it in, and it was slipping a lot before the conditioner. It now shifts just as it should, when it should. It is a wonderful product. Thanks so much for recommending it.

A handwritten signature in cursive script that reads "Cheryl Goodwin".

Cheryl Goodwin